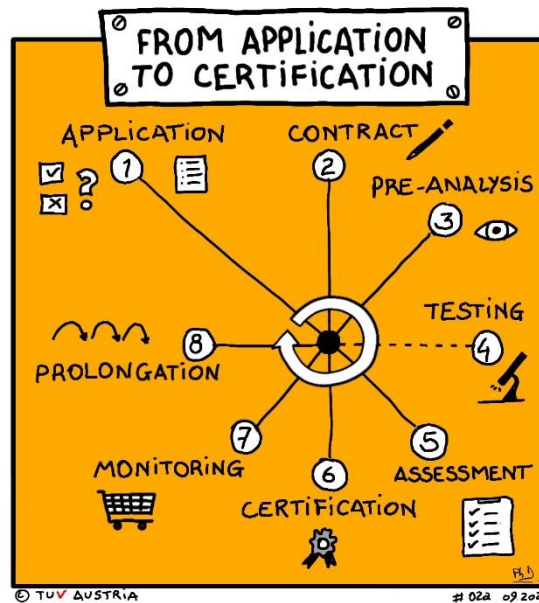


02 – from application to certification



1. Anyone can submit products for certification, but not all products are eligible. An ad hoc committee examines the relevance of applications.
2. If the product is certifiable, a contract is drawn up covering the assessment and certification services and the costs of market surveillance (7).
3. A first step is to check whether all the necessary information is available.
4. And, if necessary, to define a test programme.
5. This is followed by the evaluation phase itself, which ends with a - confidential - report containing all the elements that led to our conclusions.
6. After an internal QA check, certificate is issued for a limited period of time, and the product is added to the public list of certified products.
7. The market monitoring stage then begins, during which we check that the products on the market are identical to those initially certified and track down any misuse of our logos. See sketch 10.
8. When the certificate expires, we contact clients to determine whether it should be prolonged.